



CareWell Urgent Care Announces New Partnership with Lahey Health

Growing New England urgent care chain partners with healthcare system to increase efficiency and lower costs for patients

QUINCY, Mass., January 31st, 2014 – [CareWell Urgent Care](#) today announced a new partnership with New England healthcare system Lahey Health. CareWell's new affiliation with Lahey Health launches a mutually beneficial and collaborative relationship that increases access to healthcare, with both organizations referring patients based on their needs.

CareWell centers treat patients for any non-life-threatening—but still urgent—illnesses or injuries, including colds, infections, fractures, cuts, rashes, allergic reactions and the flu. Centers offer select preventative care services, including flu shots, vaccinations and sports physical exams, and have on-site X-ray and lab capabilities. In the new partnership, effective January 7, CareWell clinics will be able to refer patients to Lahey Health specialists and hospitals when necessary. Lahey Health's hospitals, conversely, can refer appropriate patients to nearby CareWell centers, reducing wait times and costs for non-urgent patients.

"We are very excited to launch this new alliance with Lahey Health," said CEO Shaun Ginter. "Patients in emergency rooms can often be treated with the same quality of care, and much more quickly, at an urgent care center. By formalizing our referral process through an official partnership, our patients will get the care they need in the most efficient way possible. It's a great example of for-profit and nonprofit healthcare groups working together for the benefit of our communities."

Urgent care centers are rapidly gaining popularity across the United States as an alternative to emergency room care. According to the Urgent Care Association of America, there are approximately 9,000 urgent care centers in the United States, with 40 percent expecting to expand their existing site or add another site. CareWell anticipates opening more than five new clinics in 2014.

"Our relationship with CareWell is a perfect complement to our existing services. This partnership is another way for us to ensure all of our patients receive high-quality care efficiently in the most appropriate and convenient setting and as close to where they live as possible," said Richard Nesto, MD, chief medical officer, Lahey Health. "We are pleased to have the opportunity to care for CareWell patients who could benefit from the broad range of outstanding specialists and services available in our hospitals, medical centers and practices."

All CareWell locations are open 8 am to 8 pm, seven days a week. Additional information can be found at carewellurgentcare.com/.

About CareWell Urgent Care

Established in 2012, [CareWell Urgent Care](#) (care provided by Carewell Urgent Care Centers of Massachusetts, PC) is a leading provider of accessible, efficient neighborhood healthcare. CareWell is committed to changing the delivery of healthcare in America by providing on-demand, high quality, affordable care. Our approach is patient-centered, with Board-certified physicians on-site at all times and an emphasis on full collaboration with the patient's regular healthcare team. CareWell Urgent Care has centers in Billerica, Lexington, Needham, Norwell, Peabody, South Dennis and Tewksbury, Mass, as well as Warwick, R.I., with additional centers slated to open throughout New England in 2014.

About Lahey Health

Lahey Health is what's next in healthcare, providing a full continuum of integrated health services close to where you live or work. It comprised nationally recognized, award-winning hospitals—including an academic hospital and medical center, and community hospitals—primary care providers, specialist physicians, behavioral health services, post-acute programs such as home health services, skilled nursing and rehabilitation facilities, and senior care resources located throughout northeastern Massachusetts and southern New Hampshire.

Lahey Health offers nearly 1,000 locally based physicians providing clinical excellence and an exceptional patient experience in adult and pediatric primary care and every medical specialty, including kidney and liver transplantation; cancer, cardiovascular and orthopedic medical and surgical care; local emergency and trauma care; urological surgery; chronic disease prevention and health management; and pediatric emergency, newborn and inpatient care provided in collaboration with Boston Children's Hospital physicians.

Lahey Health includes Lahey Hospital & Medical Center—a teaching hospital of Tufts University School of Medicine—and Lahey Clinic physician group with practices in Burlington, Peabody and other locations throughout northeastern Massachusetts and southern New Hampshire; Beverly Hospital; Addison Gilbert Hospital in Gloucester, Mass.; Lahey Health Senior Care and Lahey Health Behavioral Services as well as more than 30 primary care physician practices and multiple outpatient and satellite specialty care facilities.

Together, we are making innovative, integrated healthcare more personal and more accessible. For more information, visit [LaheyHealth.org](#) and its member websites [Lahey Hospital & Medical Center](#), [Beverly Hospital](#), and [Lahey Health Behavioral Services](#).

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